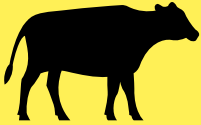


COVID-19 UPDATE



AS OF MARCH 2022 WE ARE STILL OPEN:



In order to reduce the traffic flow, the front door has been locked and we are no longer allowing clients inside the clinic. We ask that you call the clinic at 613-528-4246 from the parking lot and/or text the number indicated at your parking spot to announce your arrival prior to your appointment. Please stay in your vehicle upon arrival and the front staff will indicate to you when we can collect your pet. When we retrieve your pet, please have your pet on a leash on and/or carrier.



You may watch the appointment through the window, or you have the option to have one of our vets call you from your vehicle while they examine your pet to discuss the case with you. Please understand that there may be an increased volume of calls at this time, we ask for your patience.



We are encouraging our clients to pre-pay for items/appointments over the phone in order to streamline save time at our checkout or curb-side pickup windows. We ask that clients call ahead of time to order items. Please present yourself to the CURB-SIDE PICKUP window indicated in yellow to pick up any medication. ****PLEASE NOTE THAT ALL FOOD AND DRUG ORDERS ARE DELAYED DUE TO HIGH DEMAND**.**



All clients will be questioned upon arrival regarding recent travel and current health status prior to booking appointments. Our staff will be following a strict protocol in hopes to limit exposure to COVID-19.



We are closely monitoring the current situation and the policy set in place may change at any time. Thank you for your cooperation and understanding.